



BEFORE YOU CHOOSE THE "JOIN" BUTTON AT THE BOTTOM OF THIS WINDOW, CAREFULLY READ THE LIABILITY DISCLAIMER BELOW. BY CHOOSING THE "JOIN" BUTTON YOU ARE (1) REPRESENTING THAT YOU ARE OVER THE AGE OF 18 AND HAVE THE CAPACITY AND AUTHORITY TO BIND YOURSELF AND YOUR EMPLOYER, AS APPLICABLE, TO THE TERMS OF THE DISCLAIMER BELOW; AND (2) CONSENTING ON BEHALF OF YOURSELF AND/OR AS AN AUTHORIZED REPRESENTATIVE OF YOUR EMPLOYER, AS APPLICABLE, TO BE BOUND BY THIS DISCLAIMER. IF YOU DO NOT AGREE TO ALL OF THE TERMS AND CONDITIONS OF THE DISCLAIMER, OR DO NOT REPRESENT THE FOREGOING, YOU WILL NOT AND MAY NOT RECEIVE REMOTE ACCESS SERVICES FROM SYMANTEC.

You have requested the assistance of a SYMANTEC technical support representative through a remote connection to your computer. The ability for SYMANTEC to remotely access your computer significantly enhances SYMANTEC'S ability to resolve your technical problem quickly. You understand that by requesting such assistance, you will be providing SYMANTEC technical support personnel with access to and control of your computer. In addition, you may be providing SYMANTEC technical support personnel with access to files that reside on your computer. Remote access services are provided at your sole risk.

SYMANTEC'S assistance is provided on the following terms and conditions:

SYMANTEC'S LIABILITY AND THE LIABILITY OF ITS VENDORS AND LICENSORS SHALL BE LIMITED TO THE TOTAL VALUE OF THE SYMANTEC REMOTE ACCESS TECHNICAL SUPPORT SERVICES, NOT TO EXCEED THE LIMITATION OF LIABILITY IN YOUR CURRENT SYMANTEC SOFTWARE LICENSE AGREEMENT, YOUR CURRENT SYMANTEC TECHNICAL SUPPORT OR SERVICES AGREEMENT, OR IF YOU HAVE NO CURRENT SYMANTEC SOFTWARE LICENSE AGREEMENT OR SYMANTEC TECHNICAL SUPPORT OR SERVICES AGREEMENT, \$10,000 PER INCIDENT.

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[] I AGREE TO ALLOW SYMANTEC REMOTE ACCESS TO MY COMPUTER TO PERFORM TECHNICAL SUPPORT SERVICES IN ACCORDANCE WITH THE TERMS OF THE ABOVE DISCLAIMER.

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