

To obtain a PGP Desktop Service Pack or the latest release of PGP Desktop

To download an available PGP Desktop Service Pack:

1. Contact Technical Support at (800) 342-0652 or submit your case online at <https://mysupport.symantec.com>
2. After the Service Pack is added to your account, the service packs are downloaded by logging into the <http://pdc.pgp.com> website.

To download a General Release:

- A) You can update your Universal Server and pull a copy from the client download.
- A) If you already have your serial number starting with a letter you can go directly to fileconnect.symantec.com.
- B) If you do not, you will need to complete the following procedure;

Logon to the Symantec licensing portal at <https://licensing.symantec.com>

Click on Manage my Licenses displays all of the purchased products with their Serial Numbers. If not complete the following steps;

1. Select Manage My Licenses

The screenshot displays the Symantec Licensing Portal interface. At the top, the browser address bar shows the URL https://licensing.symantec.com/acctmgmt/home/LicensePortalHome.jsp?_requestid=148420. The page header includes the Symantec logo, the text "Licensing Portal", and navigation links for "Home", "Get a License Key", "Manage My Licenses", "Get Software", and "My Account". Below the header, there is a banner image of a woman in a server room. The main content area features a section titled "Register your product and get license keys" with the text: "To register your product, assign technical support contacts, or get license keys for your products please select the type of product you would like to register." Below this text are three buttons: "View All Licenses", "New and Renewal Purchase", and "Version Upgrade". There is also a link: "Moving an existing license to another machine? click here". On the right side, there are two sidebars: "Product Upgrades" and "CONTACT CUSTOMER CARE".

2. Select Advanced Search

Welcome to the License Management Home Page

This tool enables you to do the following:

- Add License Information to your personalized License Catalog
- Search for Licenses in your License Catalog
- View and edit individual license details including order, ownership, and deployment information
- Define your own User-Defined Fields to customize how you track your licenses
- Share license information with other Licensing Portal users
- View limited License History information

Get License Keys: [New and Renewal Purchase](#) [For Version Upgrades](#)

[Reset All Fields](#)

Search Your License Catalog

Search By:
Search For: Licenses
Use "*" for a wildcard search (3 character minimum) .

3. Leave all fields blank then, Click Search.

Search License Catalog

Use the form below for information about a specific license or licenses. Use as many criteria as you wish to narrow your search.

[Reset All Fields](#)

Search By License Details

Select from the following Symantec products.
Search:
Product Family:
SKU:
Host ID (SSID): Exact Match
Brand or Platform of the system where software is installed:
Type of system where software is installed:
Number of CPUs on which product is installed(per machine):
RTSM ID: Exact Match
Serial Number: Exact Match
Order Number: Exact Match
Symantec Agreement Number (SAN): Exact Match
Customer Number:

You should now see a complete listing of all of your licenses and serial numbers. When you link (select details next to the product, then upgrade to the latest version) from this site to the downloads center

(https://fileconnect.symantec.com/) you shouldn't need to have your serial number, but its a good idea to copy and paste it just in case.

Note that if your serial number does not begin with a letter you will need to look for Prior Version Key

License Management

Email License Details

Share Licenses

License Ownership Assignment & Transfers

Edit User-Defined Fields For This License

Add Comment

Get Software

License Details

License Key Required: Yes

GET SOFTWARE

Order Details

Customer Name:

Customer Number:

Order Number:

Quantity Purchased : 8

License Key Details

Product (SKU): PGP Universal Server - with Silver Maintenance - Perpetual (200000)

Product Version: 3.0

Serial Number: 101

Date Added: Data Not Available

Date Registered: 07-06-2009

Start Date: 11-07-2008

End Date: 11-06-2009

SAN: Data Not Available

License Key Required: Yes

License Key:

License Key Company Name: Authorized Company

License Key Customer Name: Authorized User

Installation Instructions: https://pgp-custhelp.com/app/answers/detail/a_id/1543/icw/licensing

Prior Version Key: [UNOlderProducts Installation Details](#)

If you do not see any products listed then you will need to contact our Customer Support Department at 800.721.3934, and they can assist you in helping you with any licensing issues that you have.

Finally from this point you only need to select the software you are looking for and download your software.

<input type="checkbox"/>	File Name	File Version	Operating System	File Type	Size (KB)	Product Description	Date of Posting	SHA-1
<input type="checkbox"/>	PGPCommandLine10.1.0.zip	10.1.0	Multi-Platform	Base Product	109,400.32	PGP	05-Jun-2011	SHA-1
<input type="checkbox"/>	PGPCommandLine10.0.0.zip	10.0.0	Multi-Platform	Base Product	118,971.72	PGP	10-Dec-2010	SHA-1
<input type="checkbox"/>	PGPCommandLine990.zip	9.9	Multi-Platform	Base Product	112,735.72	PGP	25-Oct-2010	SHA-1
<input type="checkbox"/>	PGPCommandLine980.zip	9.8	Multi-Platform	Base Product	148,285.32	PGP	25-Oct-2010	SHA-1
<input type="checkbox"/>	PGPCommandLine970.zip	9.7	Multi-Platform	Base Product	90,728.27	PGP	25-Oct-2010	SHA-1
<input type="checkbox"/>	PGPCommandLine960.zip	9.6	Multi-Platform	Base Product	92,517.98	PGP	25-Oct-2010	SHA-1
<input type="checkbox"/>	PGPCommandLine952.zip	9.5.2	Multi-Platform	Base Product	41,451.89	PGP	25-Oct-2010	SHA-1
<input type="checkbox"/>	PGPCommandLine906.zip	3.0.6	Multi-Platform	Base Product	36,719.96	PGP	25-Oct-2010	SHA-1

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Begin Downloading

Again if you have any problems with finding your license, serial number, the correct download, or your original order number/SKU, please contact 800.721.3934, and ask to speak to Customer Service.