

VISION 2010 FAQs

Frequently Asked Questions

Q: Where and when is Vision being held?

A: The week of April 12, 2010 at the MGM Grand in Las Vegas, Nevada. Pre-conference tutorials and meetings will be hosted on Monday, April 12, with the main conference program on Tuesday – Thursday, April 13-15, 2010.

Q: What is the cost to attend?

A: The full conference pass is \$1,795 and includes a \$175 MGM Grand gift card if hotel accommodations are booked through the online conference registration system by April 7, 2010. In addition, there is a Year-end discount of \$200 if registration is completed by December 31, 2009, and customers and partners will also receive the limited edition Vision jacket. The standard Early Bird discount of \$100 is offered from January 1, 2010 through March 7, 2010 and also includes the jacket and the MGM Grand gift card. (The \$175 MGM Grand gift card can be applied to virtually any hotel charges, including room and tax, restaurants, show tickets, nightclubs, shops and can also be used at most the MGM's sister properties. Vendors and Employees are NOT eligible for these offers.)

Group discounts apply for organizations who send five (5) or more to the event. Please contact the Vision support line to receive a special 20% group discount code prior to registration.

Q: What are the session tracks and content?

- A:**
- Endpoint Security and Messaging
 - Information Risk and Compliance
 - Storage and Availability Management
 - Information Management
 - Client, Server, and Mobile Management
 - IT Service Management and Automation
 - Symantec Management Platform
 - Business Value for Managers – Why Symantec?

For content information for each of these tracks, please consult the website.

Q: Is this a new conference?

A: The Symantec Vision conferences have been held for more than 10 years, combining previous events from Veritas, BindView and Altiris. However, the format, focus and activities of Vision 2010 will be somewhat different from previous Vision conferences.

Frequently Asked Questions *Continued*

Q: How is this year's Vision conference different/similar to the Symantec Vision and ManageFusion conferences of the past?

A: Symantec Vision previously focused on senior IT decision makers. The Vision content primarily focused on the data center and was increasing to include more solutions from the full Symantec portfolio. Symantec Vision 2010 is more of a user conference with content focusing on the full range of Symantec solutions. We intend to create a more high-energy, atmosphere at Vision this year, strongly encouraging interaction between attendees and product experts. The hands-on labs teach attendees how to use the products and tips and tricks to be more effective in their use of Symantec products.

Attendees will also experience a true late-night talk show format for its keynotes, with VP of Product Marketing, Steve Morton, as the MC. Steve's rapid fire delivery and broad product knowledge makes these "no PPT allowed" keynotes entertaining and informative.

Q: Are there sponsors besides Symantec?

A: Yes, sponsorships are being finalized with industry leading solution providers in the hardware, software, and services partner categories. Watch for more information about our sponsorship offerings coming soon to the website.

Q: How do the sponsors interact with customers?

A: Depending on the sponsorship level, some sponsors will be involved in the daily keynotes, some will have breakout sessions and hands-on labs, but all will have booths in the Partner Expo

area, providing opportunities for attendees to learn about the sponsors' solutions.

Q: Is there only ONE Symantec Vision conference in 2010?

A: No, this will be the only multi-day paid event in North America, but Europe will also host a similar event in Barcelona, Spain this fall, with single day non-paid events in Latin America and Asia-Pacific throughout the year. Please consult the website for the most current dates and locations.

Q: Who should attend the Vision conference?

A: The conference targets IT managers and administrators and provides hands-on instructor led labs, break-out sessions, and one-on-one meeting opportunities between Symantec product experts and customers. Additional job titles for our target audience include: Application Administrators, Datacenter Administrators, Network Operators, Help Desk Operators, IT Consultants, Trainers, IT Developers, IT Operators, Support Staff, IT Administrators, Desktop Managers, IT Systems Integrators. In addition, there will be some invited members of the Press and Analysts in attendance.

Q: Are hotel accommodations included in the conference price?

A: Accommodations are not included; however, reservations should be made through the Vision registration site to receive the exclusive conference rates and the \$175 MGM Grand gift card, which is essentially covering the cost of one night's stay.

Frequently Asked Questions *Continued*

Q: Are any meals included in the conference registration fee?

A: Yes! Most meals during the main program dates are included with your conference registration fee. Breakfast, lunch, morning and afternoon beverages and snacks will be served all three days of the main program, with evening functions providing dinner on Tuesday and Wednesday nights.

Q: Are guests allowed at the evening functions?

A: Yes, you may purchase a guest pass along with your conference pass through the online registration system for \$225. (On-site cost is \$275.) We have some fun events with great food and entertainment planned for Tuesday and Wednesday evenings at the conference, but keep in mind that guests must be at least 21 or older to attend.