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## Independent Accountant's Report

To the Management of Symantec Corporation:

We have examined the assertions by the management of Symantec Corporation ("Symantec") and Verisign, Inc. ("Verisign"), an independent service organization that provides data center hosting services to Symantec, for the GeoTrust certification authority (CA) operations at Mountain View, California, USA; New Castle, Delaware, USA; Melbourne, Australia; Cape Town, South Africa, Dublin, Ireland; Sapporo, Japan; and Kawasaki-shi, Japan, throughout the period June 16, 2016 to November 30, 2016 for the GeoTrust CAs listed in Appendix A (the "GeoTrust Root and Issuing CAs"):

- Symantec disclosed its business, key life cycle management, certificate life cycle management, and CA environmental control practices in its [GeoTrust Certification Practice Statement](#), Version 1.1.19 dated September 9, 2016 ("GeoTrust CPS") on Symantec's GeoTrust website
- Symantec maintained effective controls to provide reasonable assurance that:
  - Symantec provides its services in accordance with its GeoTrust Certification Practice Statement
- Symantec maintained effective controls to provide reasonable assurance that:
  - the integrity of keys and certificates it manages is established and protected throughout their life cycles;
  - the integrity of subscriber keys and certificates it manages is established and protected throughout their life cycles;
  - subscriber information is properly authenticated (for the registration activities performed by Symantec); and
  - subordinate CA certificate requests are accurate, authenticated, and approved
- Symantec and Verisign<sup>1</sup> maintained effective controls to provide reasonable assurance that:
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance, and operations are properly authorized and performed to maintain CA systems integrity

based on the WebTrust Principles and Criteria for Certification Authorities v2.0.

The management of Symantec and Verisign are responsible for their respective assertions. Our responsibility is to express an opinion on management's assertions based on our examination.

The relative effectiveness and significance of specific controls at Symantec and Verisign and their effect on assessments of control risk for subscribers and relying parties are dependent on their interaction with the controls and other factors present at individual subscriber and relying party locations. Our examination did not extend to controls at individual subscriber and relying party locations and we have not evaluated the effectiveness of such controls.

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<sup>1</sup> Limited to only physical access to CA systems and data hosted within the VeriSign data center in New Castle, Delaware

