

Symantec NetBackup™ for MySQL using Zmanda Recovery Manager

Enabling backup and recovery of MySQL environments with NetBackup™, utilizing the "Zmanda Recovery Manager for MySQL - NetBackup Option"

Overview

1) How do customers benefit from this offering?

NetBackup customers are now able to integrate backups of their MySQL databases with backups of their other applications, databases and file systems.

2) What is the Zmanda Recovery Manager (ZRM) for MySQL - NetBackup Option?

The *Zmanda Recovery Manager (ZRM) for MySQL - NetBackup Option* allows IT managers to implement live backup of their MySQL databases with seamless integration with NetBackup. ZRM does full and incremental backups of MySQL. Data is backed up to media of your choice, managed by NetBackup. ([More info](#))

3) Is this a NetBackup option developed by Symantec?

No. This offering was developed by Zmanda through their participation in the Symantec Technology Enabled Program ([STEP](#)). Zmanda, based in Sunnyvale, California, is a global leader in open source enterprise backup and recovery. Symantec selected Zmanda as a partner for this integration due to its expertise in backup of open source databases such as MySQL. Symantec collaborated extensively with Zmanda in this development.

How to purchase and license

4) Is MySQL now a license included in the NetBackup Application and Database pack?

No. Customers, or their authorized Symantec reseller, can license this option directly from Zmanda. Please contact Zmanda Sales at zsales@zmanda.com.

5) How do customers purchase and download the product?

Customers can buy this option directly from Zmanda. Please contact Zmanda Sales at zsales@zmanda.com.

6) Which product licenses do customers need to enable ZRM for MySQL to work in a NetBackup environment?

Customers need to have valid licenses for NetBackup Server and NetBackup Client for Linux. Additionally, customers need to have a license for ZRM for MySQL for each MySQL (physical or virtual) server they want to backup and one license for *ZRM for MySQL - NetBackup Option* per NetBackup Server.

Support and compatibility information

7) How is technical support provided for this product?

Zmanda offers 24x7 customer support. Zmanda is a member of the Symantec Technology Enabled Program (STEP) and will engage Symantec to resolve mutual issues. For Zmanda services related questions please contact – 1.888.4ZMANDA

8) What versions of NetBackup is the ZRM for MySQL – NetBackup Option compatible with?

The ZRM for MySQL - NetBackup Option is compatible with the following NetBackup versions: 6.5, 7.0 and 7.1. Please refer to the following for future updates: <http://www.zmanda.com/netbackup-mysql-backup.html>

9) Which operating systems does this solution support?

This solution supports backup of MySQL databases running on a broad spectrum of operating system platforms, including Windows, Linux, Solaris and OS X.

10) Can ZRM Server run on a Linux VM? Also which distribution of Linux is supported?

Yes, ZRM Server (i.e. the proxy server for MySQL Backups) can run on a physical or virtual machine. It supports any Linux distribution supported by NetBackup Linux Client.

11) Are there any additional hardware requirements in order to run the ZRM for MySQL – NetBackup Option in my NetBackup environment?

Currently, ZRM Server needs to run on a Linux system. If the NetBackup Server is running on Linux, that same system can run ZRM server. Otherwise a proxy Linux server is required. ZRM uses a staging area for backups, so storage of at least one full backup of the largest MySQL database in a customer's environment is required.

Getting started - more information

12) Can customers evaluate the product on a trial basis prior to purchasing a full version of the product?

Zmanda offers a trial version for select customers. Please contact Zmanda Sales to make a request.

13) If I'm a NetBackup customer how do I contact Zmanda for more information?

You can contact Zmanda at zsales@zmanda.com - please provide a complete description of your MySQL infrastructure along with your questions.

14) If I'm a Symantec reseller how do I contact Zmanda for more information?

Zmanda welcomes Symantec resellers who want to offer this option to NetBackup customers. Please contact Zmanda at partners@zmanda.com.

FAQ: Data Protection
Symantec NetBackup™ for MySQL using Zmanda Recovery Manager

More Information

Visit our website

<http://enterprise.symantec.com>

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our website.

About Symantec

Symantec is a global leader in providing security, storage, and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored. Headquartered in Mountain View, Calif., Symantec has operations in 40 countries. More information is available at www.symantec.com.

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