

HP Client Manager from Symantec

Centralized hardware management of HP client computers

Overview

HP Client Manager software is a free hardware management tool for HP client computers that provides in-depth client inventory, driver and utility updating, remote BIOS management, hardware monitoring, diagnostics, and problem resolution. Extend the capabilities of HP Client Manager with application virtualization, deployment and migration, or remote assistance with HP Client Manager Essentials. Or for comprehensive systems management, upgrade to the powerful and fully-compatible Altiris Client Management Suite from Symantec.



The HP Client Manager integrates with additional Symantec endpoint management solutions including HP Client Manager Essentials and Altiris Client Management Suite.

Gain Insight into Your HP Systems

Centralized management and reporting on HP systems

The new HP Client Manager Portal offers a one-stop administrative experience that centralizes common management tasks and offers extensive reporting on the hardware status of HP systems. Reporting includes:

- HP Health Alert Trending for an aggregate view of the overall health of your HP systems
- Percentage of computers requiring HP software updates as determined by HP Instant Support
- Summary of HP supported computers broken down by HP desktops, notebooks, workstations, and HP Blade PCs

Hardware inventory

Gather fully detailed WMI-based information about processors, hard drives, memory, BIOS, and more on your HP client computers including HP Blade PCs.

System health scans and diagnostics

- Reduce troubleshooting and resolution time of hardware problems by taking advantage of HP Client Manager's tight integration with HP Instant Support tools
- Run a system health scan that checks your computers for hardware issues tracked by the HP Instant Support knowledgebase.
- Perform remote diagnostics on computer components and view reports of test results.

Efficiently Manage HP Hardware

Deploy HP-specific driver updates

When a system health scan is run, the results automatically identify HP SoftPaqs that will resolve hardware issues on your computers. Use the new HP Client Manager Portal to quickly identify computers that need the updated Softpaqs; the intuitive Softpaq Wizard automatically associates a Softpaq to applicable systems for quick problem resolution.

ROM BIOS flash

Automatically and remotely update the BIOS on any HP client computer. You have the choice of flashing a single PC or group of computers.

Change BIOS/Security settings

Use the comprehensive BIOS Administration Wizard to remotely configure BIOS settings including the BIOS password and boot order.

Manage HP ProtectTools-enabled clients

Identify and inventory HP client computers that include the ProtectTools embedded security chip. Use the Embedded Security Wizard to provision the security chip on select HP computers in order to save time in setting up a more secure client infrastructure.

Customized Web reports

Generate Web reports on hardware inventory and business-critical details such as computers with health alert issues or changes to hardware assets.

Automatic notification

Proactively manage HP hardware with notifications by

e-mail, Web report, SNMP, or command-line launch about changes in your hardware environment.

Notifications can include alerts about new and inactive computers, replacement or removal of CPUs, drives, monitors, and memory.

For More Information

Visit our website

<http://www.symantec.com/business/theme.jsp?themeid=altiris>

To speak with a Product Specialist

Call toll-free 1 (800) 745 6054

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our website.

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