

Symantec Buying Program: Express

A better way to purchase Symantec security and availability software products

Symantec Express is a buying program for small to mid-size companies who need an expedient way to purchase small licence quantities, without time-consuming paperwork. Organisations can use this program to purchase Symantec security and availability software products, as well as support and maintenance service options. The more licences ordered on a given transaction, the greater the pricing incentives.

Express customers are organisations that:

- Have purchase requirements of licences between 1- 500 units
- Use the products within the country of purchase

Key features and benefits:

- A low minimum purchase (1 S-Band server licence or 5 desktop licences)
- Access to all Symantec security and availability software products and Enterprise Support Services
- Easy authorisation – certificate-based terms and conditions
- Easy-to-buy – there are no signed contracts or legal reviews required
- Easy process – option to combine licences
- Higher rewards – eligibility for increased benefits and incentives per transaction
- Easy availability through Symantec Partners
- Ease of ordering – A Symantec Agreement Number (SAN) is created at the time of order placement and can be used to effectively view, track, and manage software licence and renewal agreements.

Express Bands

Band Levels	Minimum Quantities
S	
A	5-24
B	25-49
C	50-99
D	00-249
E	250-499
F	500 +

* Customers may qualify for enhanced benefits in the Symantec Rewards program for orders = 500 units

Products are SKU'd by band in either an S only band, A-F bands, or S-F bands.

Symantec Express makes it easier than ever to renew

Renewing support and maintenance services helps your organisation to maintain continued access to technical support, software updates, and new product version release entitlements. With Symantec Express, the process has been improved to allow customers to easily renew Symantec support and maintenance services.

- Customers are notified 60 to 90 days in advance that their support services contract is coming up for renewal.
- Symantec Partners are notified at the same time as their customer to provide renewal support and information at the time of the notification.
- A Quote ID number will be assigned to each renewal for management and tracking purposes
- A Symantec Agreement Number (SAN) will also be available if prior product purchases were linked to a Symantec buying program
- Enhanced renewal notifications will, whenever possible, have additional information designed to help simplify and improve the renewal process:
 - Support services renewal part number
 - Renewal Quote ID number
 - Symantec Agreement Number (SAN)
 - MSRP pricing
 - Start and end dates for period of coverage
 - Product quantity and reference number

For More information

To find out more about Symantec's versatile buying programs, please visit www.symantec.com/buyingprograms or locate a partner near you at <http://partnerlocator.symantec.com>

Visit our Web site

www.symantec.com

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054.

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our Web site.

About Symantec

Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability, and integrity of their information. Headquartered in Cupertino, California, Symantec has operations in more than 40 countries. More information is available at www.symantec.com.

Symantec Corporation World Headquarters

20330 Stevens Creek Boulevard

Cupertino, CA 95014 USA

+1 (408) 517 8000

1 (800) 721 3934

www.symantec.com