



# Symantec Enterprise Resiliency Organization

## *Program Summary*

July 2018

### Strategy Statement

- In order to achieve and maintain an organization-wide, sustainable Enterprise Resiliency capability, Symantec is utilizing an engaged matrix approach. In this framework, individual resiliency programs are created in each department within Symantec. These programs are responsible for identifying, planning for, and validating recovery from all resiliency risk. The risk profile for each process and system is based on the annual Business Impact Analysis, and measured in time-to-recovery requirements (Recovery Time Objective – RTO, Recovery Point Objective RPO). Each process and system will maintain and test a continuity plan appropriate to its risk.
- The Corporate Enterprise Resiliency organization will ensure standardization, cohesion and adherence to Symantec’s resiliency requirements. In addition to governance of the overall programs, the Enterprise Resiliency organization promotes cohesion by identifying critical interdependencies and by coordinating and managing multi-departmental and multi-system continuity exercises.