



Information Protection Services

Assessing, Building, Developing and Improving

Data Sheet: Information Protection Services

Challenges

Corporate data moves within and outside of the perimeter. More mobility makes it more difficult to see how sensitive information is being accessed and moved into cloud applications. The complexity of combining data protection, encryption, authentication and identity management solutions makes it difficult to set an Information Protection strategy. The challenge can be solved by thinking of information protection holistically, which allows you to control policies seamlessly, as data moves from on-premises to cloud and mobile devices and everywhere in-between.

At Symantec, we believe you can protect your employees and your corporate data differently, in a way that gives you better visibility and control.

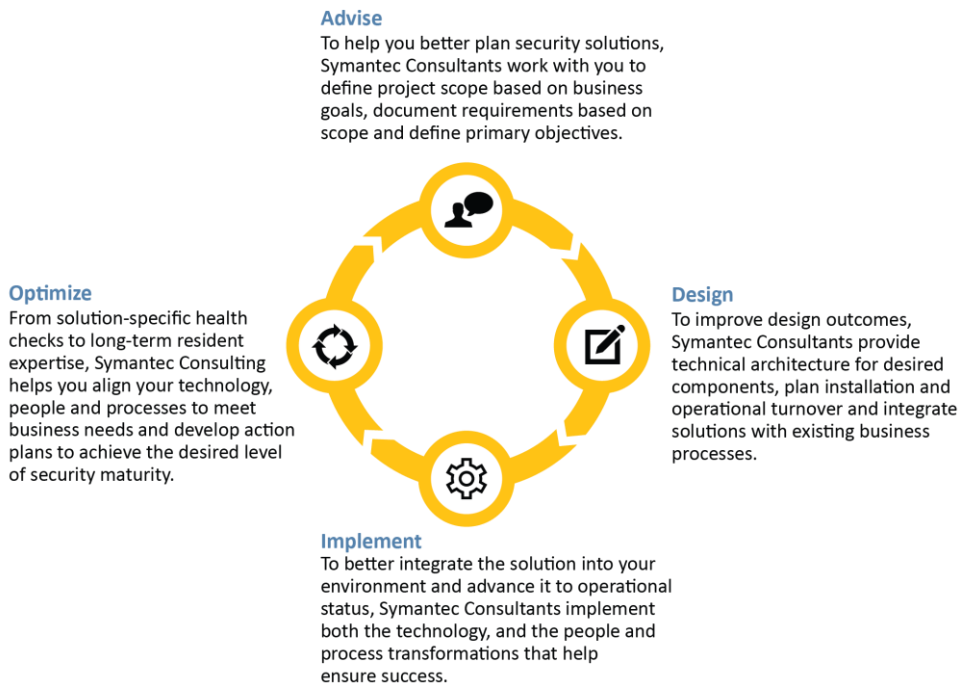
Solution

Symantec gives IT organizations tools that enable deep visibility and the ability to control how individual users access data via proven implementation methodology that addresses our customers' technical and business needs.

Symantec consultants will work with you to gather your business requirements and establish a framework to create the right policies to address your discreet needs. Our solutions will be based on analysis of your needs and aligned with deep experience and industry best practices.

Methodology

Symantec's residents use a proven methodology that works. Annually, we implement hundreds of security solutions for global customers in industries similar to yours, and with similar business outcomes.



Benefits

Our standard methodology ensures consistent service delivery, which means that you will always have an expert who will utilize Symantec's gold standard of best practices to help you to reach your business outcomes on time and on target.

Encryption

Proper implementation and integration of our encryption solutions is critical to protecting your information as required. Symantec Consulting understands your needs around encryption, whether it is Whole Disk, Removable Media, File Share, Mail, or other specific needs. Our team will design, implement and integrate an encryption solution that meets your needs based on deep experience and industry best practices.

User Authentication

Protect access to your networks and websites with strong user authentication by combining multiple identification factors together for enhanced security.

Whether you are implementing MPKI or VIP, or need assistance with migrating third party tokens or web services integration, our Consultants can provide the expertise your company and security teams need.

User Authentication – Implementing MPKI

Characteristics of a Successful Symantec Managed PKI Deployment

Successful implementations of Symantec™ Managed PKI (“MPKI”) all share common elements:

- **Executive level sponsorship** - Support to have an effective PKI plan to cover confidentiality, integrity and authentication use cases (e.g., signing/encrypting emails, user and device authentication, BYOD initiatives), and to leverage MPKI to fulfill one or more portions of that plan.
- **Dedicated and experienced team** - Implementing a MPKI service requires a cross-functional team with focus on the chosen data source provider (e.g., Microsoft’s Active Directory) used to authenticate users prior to issuing a digital certificate, Hardware Security Modules (HSM) and networking.
- **A prioritized approach** - A phased deployment will provide the desired outcome in complex deployments.
- **Knowledge transfer** - The right team members must be available during implementation to benefit from knowledge sharing.

Symantec's Consulting methodology and services suite incorporates these elements to make sure all of our customers have successful MPKI implementations.

User Authentication - Implementing VIP

Characteristics of a Successful Symantec Validation & ID Protection Service

Successful implementations of Symantec™ Validation & ID Protection Service (“VIP”) all share common elements:

- **Executive level sponsorship** - Support to have an effective, strong two-factor authentication plan to cover secure remote access to corporate networks and applications and secure business partner access to enterprise extranets. Leveraging VIP to fulfill one or more portions of that plan must come from the top down.
- **Dedicated and experienced team** - Implementing a VIP service requires a cross-functional team with expertise on RADIUS, OATH, and the chosen operating system where the VIP service will be deployed on premise.
- **A prioritized approach** - A phased deployment will provide the desired outcome in complex deployments.
- **Knowledge transfer** - The right team members must be available during implementation to benefit from knowledge sharing.

Why Symantec?

As the solution owners, we have the deep experience working with some of the world’s largest customers in some of the most complex environments in the world.

Optimize Security, Minimize Risk, Maximize Return with Symantec Services

Access Symantec’s most experienced security experts who can provide training, proactive planning and risk management as well as deployment, configuration and assessment solutions for your enterprise.

More Information

Visit our website

go.symantec.com/consulting

To learn more about the consulting services available, contact us:

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About Symantec

Symantec Corporation (NASDAQ: SYMC) is one of the leaders in cybersecurity. Operating one of the world's largest cyber intelligence networks, we see a broad landscape of threats, and protect customers from the next generation of attacks. We help companies, governments and individuals secure their most important data wherever it lives. To learn more go to

www.symantec.com or connect with Symantec at: go.symantec.com/socialmedia

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