Symantec Hosted Reporting Service

Traffic Visibility and Reporting – From Anywhere

The Hosted Reporting Service is part of the Symantec’s Integrated Cyber Security and allows you host logs in the cloud, providing the visibility of all user traffic from any location with longer standard reporting and retention periods. Role-based access is available from any browser. The Hosted Reporting Service benefits all Symantec Secure Web Gateway customers regardless of deployment.

**Hosted Reporting Benefits**

**For Symantec customers with ProxySG appliances and SWG Virtual Appliances**
- Highly available, secure, scalable reporting from any browser, anywhere
- Reporting costs become an operating expense (OpEx) instead of a capital expense (CapEx)
- The same reporting, granularity and workflows you expect from an enterprise-grade reporting tool
- Reduced datacenter complexity as reporting hardware and data are securely hosted in the cloud

**For Symantec Web Security Service customers**
- Extends reporting period to one year and log retention to three years

**For deployments of ProxySG, SWG VA, and Web Security Service**
- Unified reporting for all users, whether they are protected by a ProxySG, SWG VA or the Web Security Service

**Extensive Reporting**

Powerful, pre-defined reports and straightforward custom report creation highlight web activity information:
- Malware, Phishing and other web threats
- Video usage
- Web application usage, and more

**Supports All Deployments**

With the Hosted Reporting Service, Blue Coat ProxySG and SWG VA customers change reporting costs from CapEx to OpEx by uploading their log data to the cloud and eliminating local hardware.

Customers of the Web Security Service enjoy longer reporting and retention periods.

Customers of ProxySG, SWG VA and Web Security Service achieve a unified view of all their users, whether in the office, at remote sites or mobile.
**Scalability, Availability and Performance**

The Hosted Reporting Service delivers the scalability, high availability and performance that only a cloud-based solution can provide.

**Role Based Access – From Anywhere**

Role-based dashboards and reports are accessible from anywhere on the web for security staff, network administrators, HR, managers and third parties.

**Dashboard**

The Reporter Dashboard provides a role-based, interactive view into web activity. With Symantec's web application controls, Reporter provides visibility into social networking and popular web application usage.

**Extended Reporting and Retention Periods**

Data is securely retained for three years allowing reports covering up to a year's data anytime.

**Easy Drill-Downs and Workflows**

Easily drill down into details, related information, and more, as well as flexible report scheduling and delivery options.

**Malware**

(Threat Sites Blocked and Potential Malware Infected Sites)

Malware, phishing and other web threat reports expose potential infections and attempted communication to malware networks.

<table>
<thead>
<tr>
<th>Product</th>
<th>Reporting Period</th>
<th>Retention Period</th>
<th>Log Lines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Reporting Service</td>
<td>1 year</td>
<td>1 year</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Web Security Standard Reporting</td>
<td>100 days</td>
<td>100 days</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Reporter - Standard Edition</td>
<td>60 days</td>
<td>60 days – Supports up to 750 users</td>
<td>50 million</td>
</tr>
<tr>
<td>Reporter - Enterprise Edition</td>
<td>60 days</td>
<td>60 days – Supports up to 45,000 users</td>
<td>2.5 Billion</td>
</tr>
<tr>
<td>Reporter - Premium Edition</td>
<td>60 days</td>
<td>60 days – Supports up to 150,000 users</td>
<td>10 billion</td>
</tr>
</tbody>
</table>

**About Symantec**

Symantec Corporation (NASDAQ: SYMC), the world’s leading cyber security company, helps organizations, governments and people secure their most important data wherever it lives. Organizations across the world look to Symantec for strategic, integrated solutions to defend against sophisticated attacks across endpoints, cloud and infrastructure. Likewise, a global community of more than 50 million people and families rely on Symantec’s Norton and LifeLock product suites to protect their digital lives at home and across their devices. Symantec operates one of the world’s largest civilian cyber intelligence networks, allowing it to see and protect against the most advanced threats. For additional information, please visit [www.symantec.com](http://www.symantec.com) or connect with us on [Facebook](https://www.facebook.com), [Twitter](https://twitter.com), and [LinkedIn](https://www.linkedin.com).