Administration of Symantec™ Data Loss Prevention 12
Exam Objectives

SECTION 1
Overview and Architecture

- Describe Data Loss Prevention as it pertains to the industry.
- Describe the features and functionality of Symantec Data Loss Prevention 12.
- Describe the Symantec Data Loss Prevention 12 architecture including each product’s architecture.

SECTION 2
Installation and Configuration

- Describe how to install Symantec Data Loss Prevention 12.
- Describe how to configure policies to effectively capture incidents including all detection methods.
- Describe how to configure and manage automated and smart response rules to remediate incidents appropriately.
- Describe how to configure Mobile Email Monitor to capture mobile email incidents and how to configure Network Monitor to capture network incidents.
- Describe how to configure Network Prevent with appropriate MTAs or web proxies to capture incidents and block network communications.
- Describe how to configure Network Discover targets to capture incidents, including Data Insight, and configure Network Protect to quarantine or copy files.
- Describe how to configure Endpoint Prevent agents to block endpoint actions and configure Endpoint Discover targets to capture endpoint incidents.
- Describe how to configure filters to focus the amount of traffic or amount of files that are scanned.
- Describe how to configure Mobile Prevent to capture incidents and block iOS mobile communications.

SECTION 3
Management and Reporting

- Describe and apply the various tasks and tools associated with server and system administration.
- Describe how to manage DLP Agents.
- Describe how to create, use, and distribute reports in Enforce and IT Analytics.
- Describe how to remediate incidents effectively including use of role-based access control.
- Describe how to manage and maintain policies.
- Given a scenario, determine how to reduce risk over time.
SECTION 4

Basic Troubleshooting

- Identify basic database issues in Symantec Data Loss Prevention 12.
- Given a scenario, troubleshoot Enforce issues in Symantec Data Loss Prevention 12.
- Given a scenario, troubleshoot endpoint agent issues in Symantec Data Loss Prevention 12.
- Given a scenario, troubleshoot detection issues in Symantec Data Loss Prevention 12.
- Given a scenario, troubleshoot detection server issues in Symantec Data Loss Prevention 12.
- Identify and describe the diagnostic tools in Symantec Data Loss Prevention 12.
About Symantec

Symantec is a global leader in providing security, storage and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored.

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