

Item Types in Symantec Certification Exams

Matching

To answer a matching item type you will need to place each option next to the correct definition or description. You can clear your selections by clicking reset. Or you can move an individual item back to the right side of the screen.

Example:

Define the options on the left by matching them to the correct descriptions.

Option		Description
Ethernet	<input type="checkbox"/>	A link layer protocol in the TCP/IP stack, describing how networked devices can format data for transmission to other network devices on the same network segment.
Server	<input type="checkbox"/>	A computer program or a machine that waits for requests from other machines or software (clients) and responds to them.
Router	<input type="checkbox"/>	A networking device that forwards data packets between computer networks.

Input Number

In this item type, you will need to enter the specific numeric value that will answer the question. For example, you could be asked for the minimum number of servers required in an enterprise environment based on a given scenario. To answer the question you will need to enter the correct value in the text box found at the end of the question.

Note: Do NOT use commas to answer these questions.

Example:

What is the maximum number of endpoints that are allowed when hosting IT Management Suite 7.6 and SQL Server on the same server? (Do not enter a comma)

Input Text

The input text item type is similar to input number, with the main difference being that you will need to enter text instead of a numeric value. For example, you may be asked to enter a specific command to answer a question.

Example:

Which command should an administrator use to find the IP address of a computer?

Hot Area

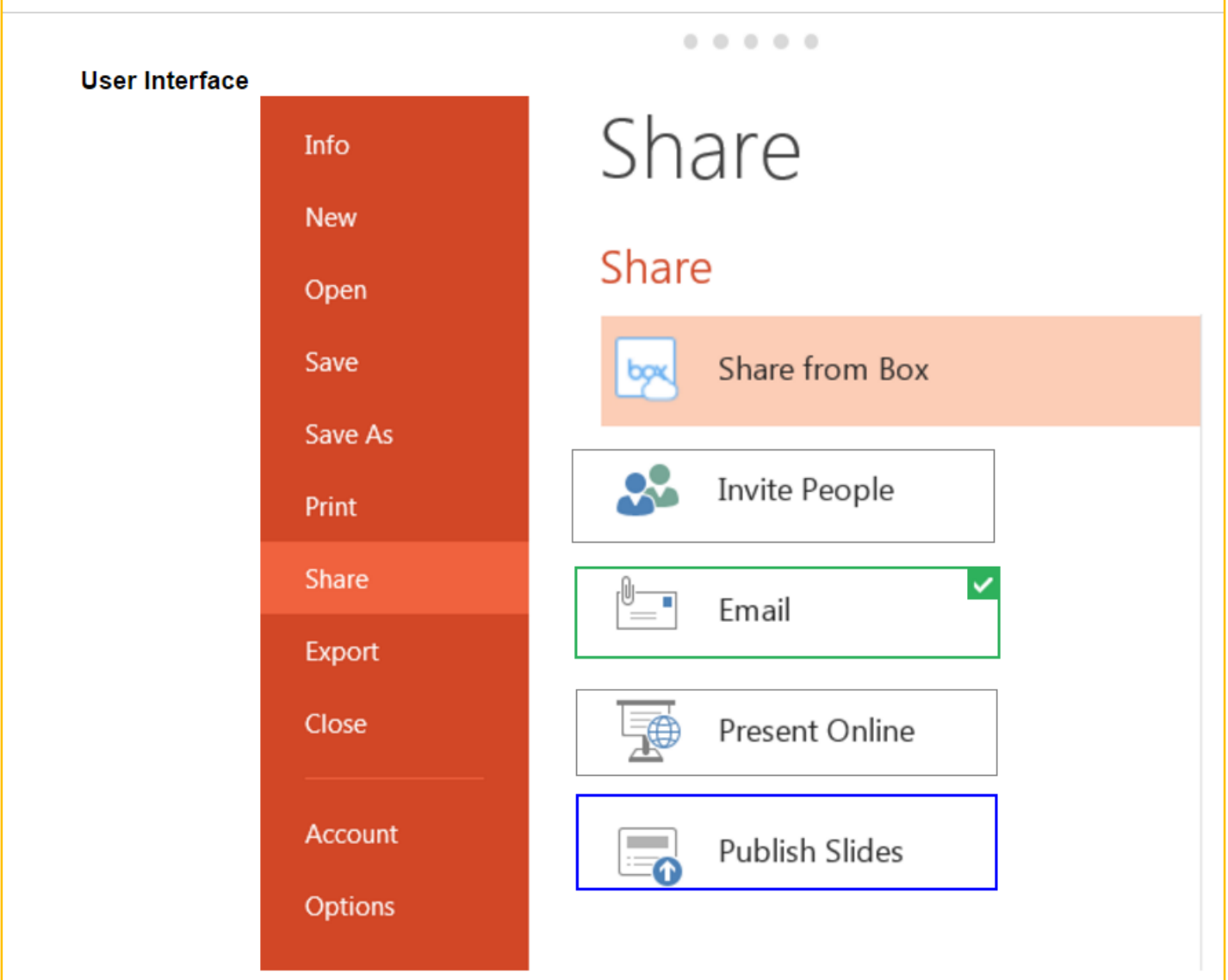
A hot area item will ask you to answer the item by clicking on a “hot” area of a graphic. Hot area items are essentially multiple choice items with graphical answer choices. To answer a hot area item, click on the correct option.

Example:

An administrator needs to share a PowerPoint presentation with other administrators by email.

What should the administrator do to share the PowerPoint presentation?

Click on the correct option in user interface.



User Interface

- Info
- New
- Open
- Save
- Save As
- Print
- Share**
- Export
- Close
- Account
- Options

Share

Share

- Share from Box
- Invite People
- Email** ✓
- Present Online
- Publish Slides

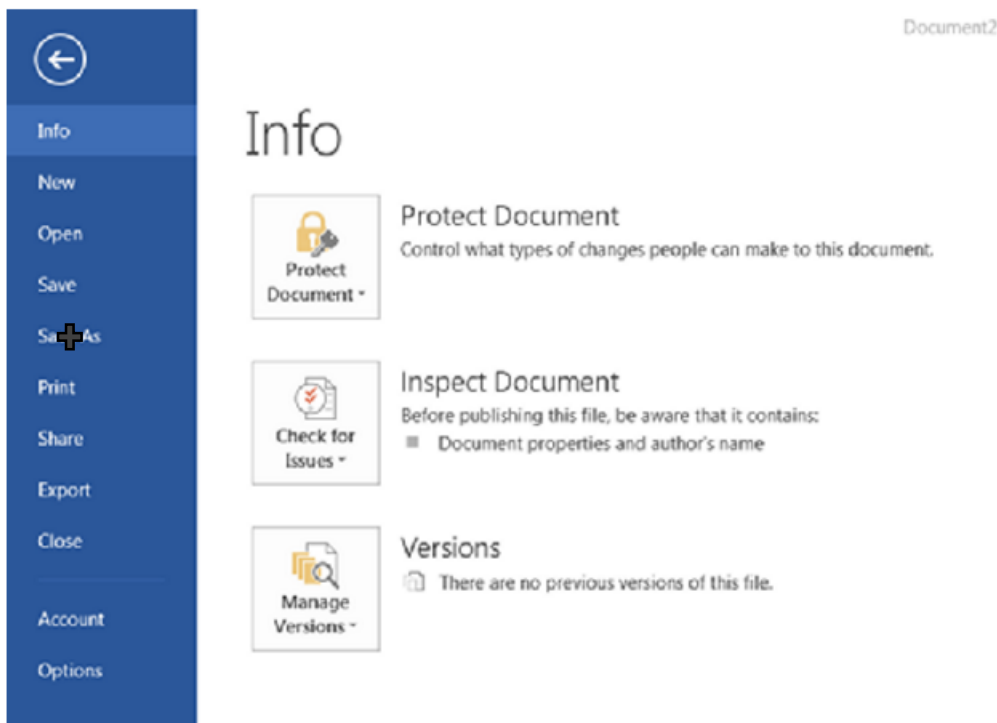
Point and Click

A point and click item type will ask you to identify where you would click to accomplish a task. To answer this item type you will need to look at the screenshot provided and place the “+” mark in the correct location. If you want to change your answer, simply move to another area of the screenshot and place the mark again.

Example:

An administrator must open save a Word document with a new name.

Click on the option that the administrator must use to save the document with a new name.

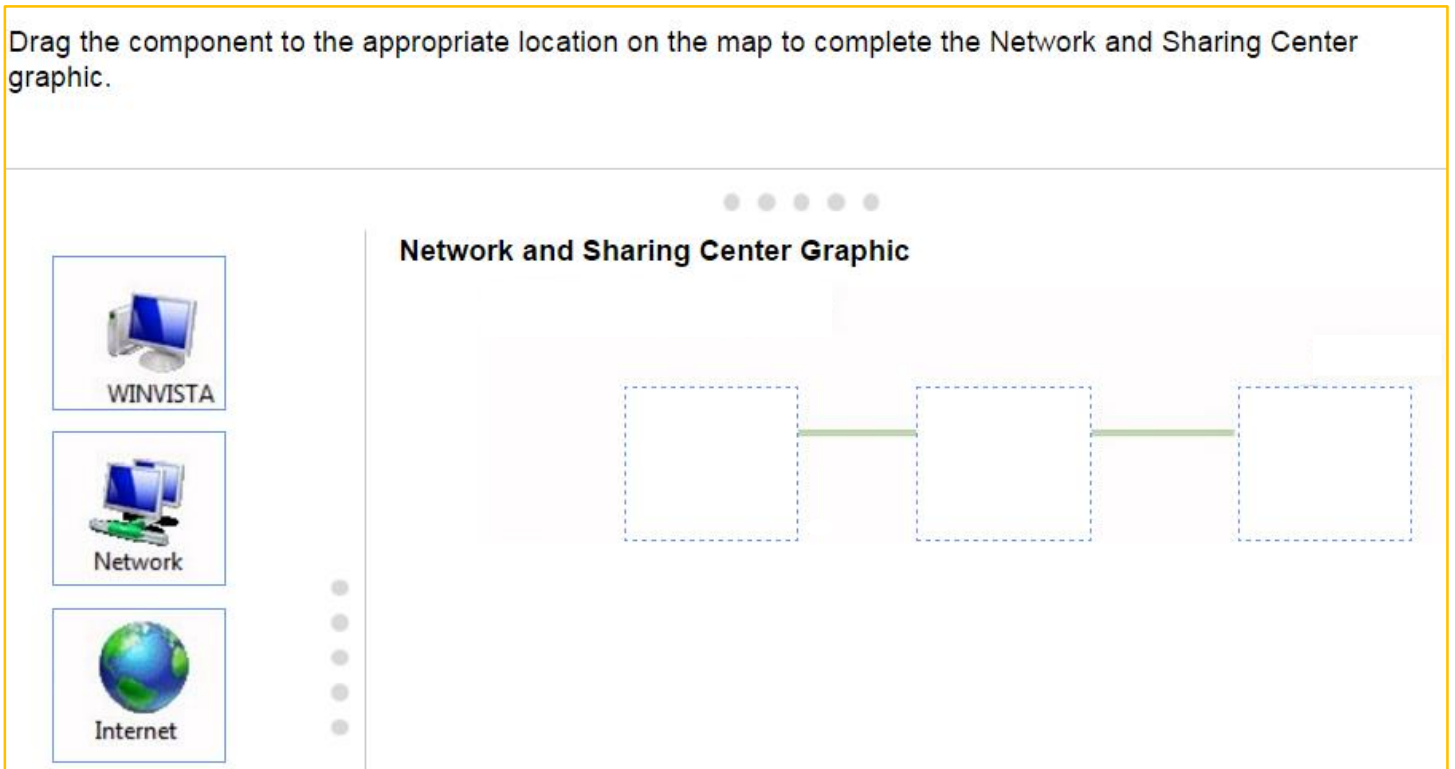


Drag and Drop

To answer a drag and drop item type you will need to select and drag answer options from the source area on the left side of the screen to the correct targets in the answer area on the right side of the screen. You can clear your selections by clicking reset. Or you can move an individual item back to the right side of the screen.

Example:

Drag the component to the appropriate location on the map to complete the Network and Sharing Center graphic.



The screenshot shows a drag-and-drop interface. On the left, there is a source area with three items: "WINVISTA" (represented by a computer monitor icon), "Network" (represented by a computer monitor and keyboard icon), and "Internet" (represented by a globe icon). On the right, there is a target area titled "Network and Sharing Center Graphic". The graphic consists of three dashed boxes connected by horizontal lines, representing a network topology. The interface includes a vertical scrollbar on the left and a horizontal scrollbar at the top of the target area.

Build List

To answer a build list item type you will need to place the options in the correct order on the right side of the screen. To do this you can either drag each option or select an option and then press the arrow pointing to the right. To re-arrange the order of the options you can either drag them up/down or use the up/down arrows on the right side of the screen.

Example:

An administrator must install Windows 10 for an employee.

What order must the administrator follow to correctly install Windows 10?

Place the steps the administrator must take in the correct order in order to install Windows 10.

● ● ● ● ●

Steps		Correct Order
Enter a valid license key	<div style="display: flex; flex-direction: column; align-items: center; gap: 10px;">><</div>	
Download the Windows 10 ISO image		
Start the upgrade process		
Install Windows 10 using the Wizard		

Case Study

Case study item types present a business case or scenario that may have several questions associated with it. To begin a case study, read the overview screen. To display the first question, click the Next button on overview screen. You may click the buttons on the left side of the screen to explore the information presented, such as typologies, business requirements, etc. After reviewing the information provided, click on the Question button to return to the question.