**Symantec Endpoint Protection Cloud**

**What is SEP Cloud subscription?**

SEP Cloud is a service that offers a subscription to maintain, sustain, and manage Symantec products and solutions. It is a self-service cloud solution that provides continuous protection and peace of mind.

**SEP Cloud Subscription Benefits**:

- SEP Cloud is backed by Symantec’s Global Intelligence Network which proactively analyzes data from 175 million endpoints globally and identifies emerging threats.
- Cloud-enabled content with automatic daily updates includes a reduced-sized set of definitions that are kept up-to-date.
- SEP Cloud subscription gives access to the very latest in software security features and technology innovations as soon as they are released.
- Lower cost of ownership with easy, self-service cloud management that eliminates the need for management resources.
- Always-on security with cloud-enabled content updates and intelligent protection delivered by Symantec’s Global Intelligence Network.
- Valuable Maintenance benefits as standard including access to 24/7/365 Technical Support.
- Technical Support services as defined in the Customer’s Order Confirmation.

**Cloud-enabled Content Updates**:

Cloud-enabled content updates include updates to the malware database regularly, updates to definitions that are kept up to date, and updates to the latest security features and technology innovations. SEP Cloud subscription gives access to the very latest in software security features and technology innovations as soon as they are released.

**Latest Product Innovations**:

- During the subscription term, you have access to key features and architecture changes that enable advanced threat defense.
- SEP Cloud subscription includes valuable Maintenance benefits as standard including access to 24/7/365 Technical Support.

**Important Compliance Obligations**:

- “Technical Support” is a subscription service that is available under an SEP Cloud subscription. It provides support for the use of the Symantec products and services included in the SEP Cloud subscription.
- If you violate any terms of use for this information, you may lose your subscription services.

**Technical Support**

- Technical Support enables customers to access self-help resources and Symantec's eLibrary with access to over 1,500 on-demand, online training modules.
- Technical Support provides immediate access to 24/7/365 Technical Support Engineers.
- Technical Support provides access to over 1,500 on-demand, online training modules.
- Technical Support provides access to self-help resources and Symantec's eLibrary.

**Self-Help Resources**

- Technical Support is available 24/7/365 and includes self-help resources and Symantec’s eLibrary.
- Technical Support provides immediate access to 24/7/365 Technical Support Engineers.
- Technical Support provides access to over 1,500 on-demand, online training modules.
- Technical Support provides access to self-help resources and Symantec’s eLibrary.

**Symantec Endpoint Protection Cloud**

Symantec Endpoint Protection Cloud provides continuous protection and total peace of mind by proactively analyzing data from 175 million endpoints globally and identifying emerging threats.

**Getting Started**

Cloud data sheet

Support

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