Why is Maintenance important for a hardware product?

Maintenance provides rapid access to 24/7 technical support, hardware repair/ replacement, and software updates. It ensures your business and technical requirements are maintained and supported with the latest Symantec systems, capabilities, and features. In addition, with the latest version of an appliance on your network becomes vulnerable. For further information, consult your Security Analyst.

Hardware

With current Maintenance and under product warranty, you have access to qualified resources and advanced technical tools. Technical Support to minimize downtime and solve and assist.

Support extras enable your product to work optimally, adapt to technology changes and provide ongoing support. Technical Support can help you gain access to your products and solutions.

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Maintenance must be "current" in order to access Maintenance benefits. Symantec technical support team will assist you with product recycling initiative.

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