Symantec Endpoint Protection Cloud (SEP) provides comprehensive protection and total peace of mind:

- **Continuous Protection**: SEP Cloud is industry-leading security as-a-service that is always-on, delivering cutting-edge security against threats to your endpoint protection, management, mobility, and encryption. It sets up in under 5 minutes.
- **Cloud Support**: SEP Cloud is licensed over a defined period of time offering lower cost of ownership and requiring no upgrade fees. It operates with high availability, 99.9999% uptime, and supports over 1,200 support professionals globally.

### Latest Product Innovations

- **Symantec's Largest Civilian Dataset**: Symantec has profiled more than 1.2 billion application instances and examines over 1,400 threat types a year. This allows it to deliver cutting-edge security with the most effective machine learning system making it the most valuable maintenance benefit.
- **Memory Exploit Mitigation™**: This Symantec technology designed to block threats from memory is present in the SEP 14.5 Code. Symantec has the largest civilian dataset in the world with the latest threat intelligence data.

### Technical Support

- **SEP Cloud Support**: Provides 24/7/365 technical support enabling online case creation and rapid response for on-premise systems, reducing deployment time and complexity. It also includes valuable maintenance benefits as standard.

- **Cloud-Enabled Content Updates**: SEP Cloud-enabled content updates include a reduced-sized set of definitions that thwart new threats and attacks. SEP Cloud-enabled content with automatic daily updates include a reduced-sized set of definitions that provide full protection by blocking emerging threats, ransomware, and zero-day attacks.

### Maintenance Overview

**SEP Cloud Subscription Benefits**

- **SEP Cloud** is a subscription-based model offering lower cost of ownership and avoiding upgrade fees. It operates with high availability, 99.9999% uptime, and supports over 1,200 support professionals globally.

**SEP Cloud Subscription Overview**

1. **SEP Cloud** is a subscription-based model offering lower cost of ownership and avoiding upgrade fees. It operates with high availability, 99.9999% uptime, and supports over 1,200 support professionals globally.
2. **SEP Cloud** provides continuous protection and total peace of mind.
3. **SEP Cloud** supports the very latest in software security features and technology innovations as soon as they are released.
4. **SEP Cloud** offers always-on security with cloud-enabled content updates and intelligent protection delivered by the world's cybersecurity leader, blocking emerging threats, ransomware, and zero-day attacks.
5. **SEP Cloud** reduces deployment time and complexity for on-premise systems.

**Online Resources**

- **Symantec Connect forum**: Engage online with other customers and Symantec technicians.
- **Knowledgebase with technical notes, how-to's, and tips**: Provides full access to over 1,500 on-demand, online training modules.
- **Symantec eLibrary**: Published technical documentation on Symantec products by topic.
- **Technical Support**: Provides 24/7/365 technical support for SEP Cloud-enabled content updates.

### Subscription Benefits

- **SEP Cloud** includes valuable maintenance benefits as standard.
- **SEP Cloud** offers 24/7/365 technical support.
- **SEP Cloud** provides access to the very latest in software security features and technology innovations as soon as they are released.
- **SEP Cloud** supports always-on security with cloud-enabled content updates and intelligent protection delivered by the world's cybersecurity leader, blocking emerging threats, ransomware, and zero-day attacks.

### Next Steps

1. **SEP Cloud** provides comprehensive protection and total peace of mind.
2. **SEP Cloud** supports continuous protection, sustaining Symantec's products and solutions.
3. Take the next step to learn more about SEP Cloud Maintenance benefits.