What is VIP Cloud subscription?

VIP Cloud subscription gives you a dedicated on-premise VIP Server, management service, and supportability. It is vital for ongoing compliance, maintaining security access features at current and future grades.

VIP Data Sheet


Version Upgrades

An always-up-to-date version of VIP is vital for ongoing compliance, maintaining security access features at current and future grades.

As a world-leading cybersecurity vendor, Symantec invests in research and development to enhance our products and solutions.

The more up-to-date Symantec, the better your organization will function, evolve, and adapt.

Technical Support

During the subscription term, you will automatically have access to skilled Technical Support Engineers 24/7/365.

Technical Support to minimize downtime and provide ongoing support.

Self-help Resources

For additional technical news, hints & tips and a dedicated Knowledgebase with technical notes, how-to’s and tips.

Product Updates

Security updates and architecture enhancements such as bug fixes, operating system changes, and performance optimizations.

Important Compliance Obligations

A” compliant cloud is a cloud that is able, use and maintain benefit from Symantec’s Data Loss Prevention (DLP) technology.

A Customer may only use Symantec’s products and services in accordance with the Notice and Agreement.

No limit on the number of technical support calls or cases created.

24/7/365 access to skilled Technical Support Engineers.

Knowledgebase with technical notes, how-to’s, and tips.

Renewals

• Maintenance Overview
• Upgrading products
• Contacting Technical Support
• Online Resources
• Technical Support Tools and Resources