



# Monitor and Control Shadow IT for GDPR Compliance

## Shadow IT and the EU General Data Protection Regulation (GDPR)

The European Union General Data Protection Regulation requirement has significant implications for organizations using cloud apps. Shadow IT is comprised cloud apps and services adopted by employees and business units. Without IT sanction or security oversight. More than 90% of cloud apps today are not GDPR compliant. Performing the due diligence necessary to confirm GDPR compliance in the cloud can be challenging.

## Who Needs to be Compliant?

Organizations will need to monitor and control cloud applications and services used by employees who may be sharing and storing the Personally Identifiable Information (PII) of EU residents. These compliance requirements will apply to any company no matter where they are located if they process EU residents' PII starting May 25, 2018.

## What Constitutes Personal Data under GDPR?

Personal data is broadly defined as any information relating to an identified or identifiable natural person such as an identification number or information specific to their physical, physiological, mental, economic, cultural, or social identity.

## Compliance Issues for Cloud Apps

GDPR requirements are concerned with location, access, protection, handling, security, and encryption for personal data. This can be particularly challenging for an organization when the IT organization may not be aware that a department or individual is using a particular cloud application or service at all. For those cases when IT is tracking the use of sanctioned SaaS and IaaS solutions, they may not have any visibility or control over how that service addresses these issues.

## Solve for GDPR and Shadow IT

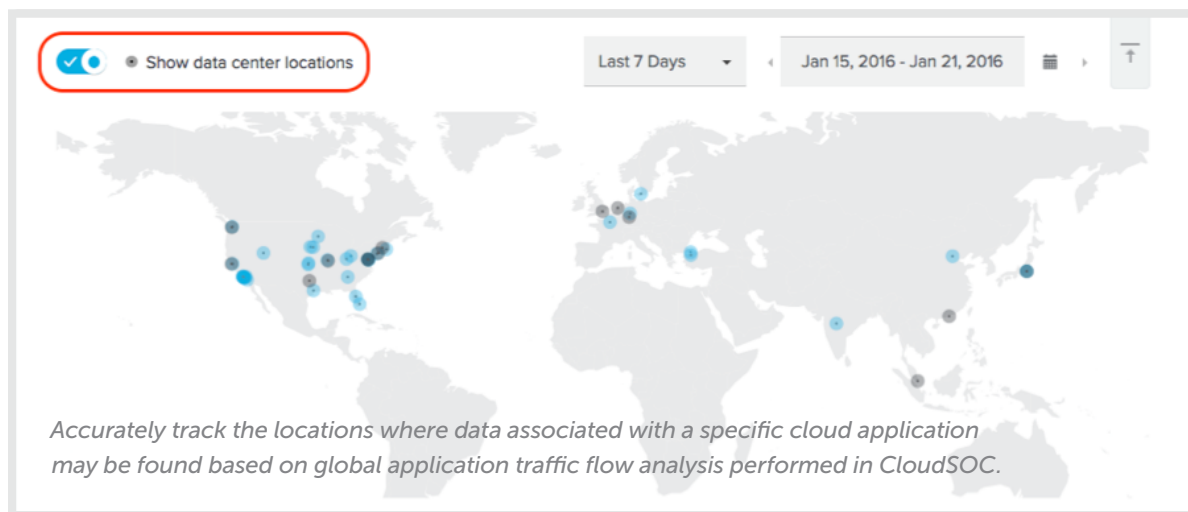
Symantec offers a solution for monitoring and controlling your organization's use of cloud apps and services using CloudSOC Audit and ProxySG.

## Discovery and Analysis

Symantec CloudSOC Audit uses intelligence on more than 20,000 different cloud apps to compile a risk analysis of the cloud apps and services in use by the company. Audit tracks information on data location, access controls, audit trails, encryption, data handling, security and other practices applicable to GDPR compliance among the more than 90 different attributes included in a Shadow IT Risk Assessment of an organizations' cloud apps.

## Monitoring and Control with Symantec ProxySG

Symantec enables you to use the CloudSOC Audit intelligence to put controls on the use of cloud apps by an organization through integration with Symantec ProxySG. An IT organizations with a ProxySG with AppFeed solution can enforce policies on traffic with specific cloud apps; a useful capability to control or educate users regarding applications identified as a GDPR risk.



## Get Started

Learn more by visiting our website:

[Symantec CloudSOC Audit](#)

Contact Symantec for a free Shadow IT Risk Assessment to see the cloud applications currently in use by your organization and to get an introduction to Symantec CloudSOC.

## Resources

Symantec CloudSOC Audit

<https://www.symantec.com/products/cloudsoc-audit-shadow-it>

Symantec ProxySG

<https://www.symantec.com/products/web-and-cloud-security/secure-web-gateway-proxy-sg-and-asg>

Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016

[http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv:OJ.L\\_.2016.119.01.0001.01.ENG&toc=OJ:L:2016:119:TOC](http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv:OJ.L_.2016.119.01.0001.01.ENG&toc=OJ:L:2016:119:TOC)

Opinion 4/2007 on the concept of personal data, Article 29 Data Protection Working Party

[http://ec.europa.eu/justice/policies/privacy/docs/wpdocs/2007/wp136\\_en.pdf](http://ec.europa.eu/justice/policies/privacy/docs/wpdocs/2007/wp136_en.pdf)

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