

Product Transparency Notice

For any queries, please contact privacyteam@symantec.com

Data Loss Prevention - On Premise

This Privacy Transparency Notice describes how Data Loss Prevention - On Premise (“Product”) collects and processes Personal Data. Its purpose is to provide You (our current or prospective “Customer”) the information You need to assess the Personal Data processing that is involved in using the Product. The list of offerings covered by this notice is in appendix.

1. Product Description

DLP locates where confidential information resides and understands how confidential information is being used. Additionally, DLP implements technical controls that stop confidential information from being leaked or stolen.

Further information about the Product is available at:

<https://www.symantec.com/products/dlp>

2. Personal Data Collection And Processing

Sources of Data

DLP On Premise is installed, managed in the Customer environment, where it processes and collects Personal Data in line with the policy configurations defined by the customer. No Personal Data collected or processed by the product is transmitted to Symantec. The customer may opt in to a feature that will transmit non-personal telemetry data to Symantec for research and product improvement purposes.

Respective Roles of Symantec and Customer

With respect to Personal Data collected by the Product during its use, the Customer is the Controller. The use of the Product does not involve Symantec as a Data Processor.

Personal Data Elements Collected and Processed, Data Subjects, Purpose of Processing

Personal Data Category	Data Subject Category	Purpose Of Processing
Individual identifiers, online identifiers and trackers, network activity data, communications data	Customer employees, contractors, visitors and other business contacts who conduct network-based communications in or from the customer’s protected environment	To detect and enable the investigation of mishandlings of confidential information, and of other violations of customer-defined policies
Any categories of Personal Data, potentially including Special Categories, which the customer configures to protect in its policies	Customer employees and contractors and any other individuals whose personal data is protected by the customer’s DLP policies	To protect, and prevent the loss, exfiltration of theft of confidential information which the customer’s DLP policy definitions mark as protected

Personal Data Retention Schedule

As the Controller, the Customer is solely responsible for defining and implementing the retention policies and periods applicable to Personal Data collected through the use of the Product. The use of the Product does not involve Symantec as a Data Processor.

3. Disclosure and International Transfer of Personal Data**Third-Party Sub-Processors**

No third-party sub-processor is involved in delivering the Product.

International Transfers of Personal Data

As the Controller, the Customer is solely responsible for complying with any rules applicable to the international transfers of Personal Data that the Customer collects by using the Product. The use of the Product does not involve Symantec as a Data Processor.

4. Exercise Of Data Subject Rights

As the Controller, the Customer is solely responsible for complying with any rules applicable to the exercise of Data Subject Rights related to Personal Data that the Customer collects by using the Product. The use of the Product does not involve Symantec as a Data Processor.

5. Information Security**Technical and Organizational Measures**

DLP product implements NIST approved crypto controls to protect confidential data.

As the Controller, the Customer is solely responsible for complying with any rules applicable to the security of the processing of Personal Data that the Customer collects by using the Product. The use of the Product does not involve Symantec as a Data Processor.

Security documentation about the Product itself is available on the [Symantec Customer Trust Portal](#).

Applicable Information Security Certifications

- DLP On Premise has a Common Criteria certification (see <https://www.cse-cst.gc.ca/en/publication/symantec-data-loss-prevention-145>)
- The Product can use FIPS 140-2 approved cryptography (certificates available - see <https://csrc.nist.gov/projects/cryptographic-module-validation-program/Certificate/3082>)

This notice is the sole authoritative statement relating to the Personal Data processing activities associated with the use of this Product. It supersedes any prior Symantec communication or documentation relating thereto.

Appendix: List of offerings covered by this Notice

Data Loss Prevention API Detection for Developer Apps
Virtual Appliance
Data Loss Prevention Cloud Prevent for Microsoft Office 365 Exchange
Data Loss Prevention Cloud Storage
Data Loss Prevention Discover Suite
Data Loss Prevention Endpoint Discover
Data Loss Prevention Endpoint Prevent
Data Loss Prevention Enterprise Suite
Data Loss Prevention Form Recognition Addon
Data Loss Prevention Network Discover

Data Loss Prevention Network Monitor
Data Loss Prevention Network Monitor and Network Prevent for Email
Data Loss Prevention Network Monitor and Network Prevent for Email and Web
Data Loss Prevention Network Monitor and Network Prevent for Web
Data Loss Prevention Network Prevent for Email Addon for Messaging Gateway
Data Loss Prevention Network Prevent for Email Virtual Appliance
Data Loss Prevention Network Prevent for Web Hardware Appliance S500-10
Data Loss Prevention Network Prevent for Web Virtual Appliance
Data Loss Prevention Network Prevent for Web Virtual Appliance Addon For ProxySG/ASG
Data Loss Prevention Network Protect Addon
Data Loss Prevention Sensitive Image Recognition Addon
Oracle Standard Edition 2 for Data Loss Prevention
Veritas Data Insight for Data Loss Prevention
Veritas Data Insight Self Service Portal Addon for Data Loss Prevention