

# Product Transparency Notice

For any queries, please contact [privacyteam@symantec.com](mailto:privacyteam@symantec.com)

## SOCView App for Splunk

This Privacy Transparency Notice describes how SOCView App for Splunk (“Product”) collects and processes Personal Data. Its purpose is to provide You (our current or prospective “Customer”) the information You need to assess the Personal Data processing that is involved in using the Product.

### 1. Product Description

Symantec’s SOCView App for Splunk is an application designed to bring all Symantec products of the customer and their data into a single view. It supports Symantec Integrated Cyber Defense Exchange event aggregator platform (ICDx).

### 2. Personal Data Collection And Processing

#### Sources of Data

All data visualized by Symantec’s SOCView App for Splunk originates from the customer’s instances of supported Symantec Integrated Cyber Defense Exchange event aggregator platform (ICDx). Any Symantec product fed into ICDx: for example Advanced Threat Protection (ATP)\* for Endpoint, Network and Email, Symantec Web Security Service (WSS)\*, ProxySG\*, Symantec Endpoint Protection, DLP\*, and DCS is collected via the relevant product APIs.

#### Respective Roles of Symantec and Customer

With respect to Personal Data collected by the Product itself during its use, the Customer is the Controller. The use of the Product does not involve Symantec as a Data Processor. With respect to Personal Data transmitted from the Customer to Symantec for the purposes of other Symantec products and services listed above\*, the Customer is the Controller, and Your Symantec contracting entity as and if specified in the applicable Agreement (“Symantec”) may act as a Processor. In such cases, the rights and obligations of both parties with respect to Personal Data processing are defined in the applicable Data Processing Addendum available on the [Symantec Privacy - GDPR Portal](#).

#### Personal Data Elements Collected and Processed, Data Subjects, Purpose of Processing

Personal Data Category	Data Subject Category	Purpose Of Processing
Individual and network identifiers (usernames and associated credentials, IP addresses), network activity data (URLs, session logs and related telemetry)	Customer employees, contractors and clients	Single view visualization

The Product does not need and is not meant to collect or process any Special Categories of Personal Data.

**Personal Data Retention Schedule**

The Product does not retain data by itself, it visualizes data that is available from the Symantec products and services listed above\*. Retention schedules relevant to those products and services as described in the respective Product Transparency Notices apply.

**3. Disclosure and International Transfer of Personal Data****Third-Party Sub-Processors**

No third-party sub-processor is involved by Symantec in delivering the Product. This is without prejudice to the involvement of third party processors in the delivery of other Symantec products and services listed above\*. Information relevant to those products and services as described in the respective Product Transparency Notices apply.

**International Transfers of Personal Data**

As the Controller, the Customer is solely responsible for complying with any rules applicable to the international transfers of Personal Data that the Customer processes by using the Product. The use of the Product does not involve Symantec as a Data Processor. This is without prejudice to the involvement of third party processors in the delivery of other Symantec products and services listed above\*. International transfer provisions relevant to those products and services as described in the respective Product Transparency Notices apply.

**4. Exercise Of Data Subject Rights**

As the Controller, the Customer is solely responsible for complying with any rules applicable to the exercise of Data Subject Rights related to Personal Data that the Customer processes by using the Product. The use of the Product does not involve Symantec as a Data Processor. This is without prejudice to the involvement of third party processors in the delivery of other Symantec products and services listed above\*. International transfer provisions relevant to those products and services as described in the respective Product Transparency Notices apply.

**5. Information Security****Technical and Organizational Measures**

As the Controller, the Customer is solely responsible for complying with any rules applicable to the security of the processing of Personal Data that the Customer processes in the course of using the Product. The use of the Product does not involve Symantec as a Data Processor.

It is Symantec's and all of its affiliated entities' commitment to implement, and contractually require all sub-processors if any to design into its products and implement into its services appropriate technical and organizational measures to ensure an appropriate level of security, taking into account the state of the art, the costs of implementation and the nature, scope, context and purposes of processing as well as the risk for the rights and freedoms of Data Subjects. Additional security documentation may be found on the [Symantec Customer Trust Portal](#).

This notice is the sole authoritative statement relating to the Personal Data processing activities associated with the use of this Product. It supersedes any prior Symantec communication or documentation relating thereto.

\* For further information on the Personal Data processing involved in the use of other Symantec products referenced in this Notice, please refer to those products' Transparency Notices on the [Symantec Privacy - GDPR Portal](#).