**Technical Support**
Get help when you need it most

**Online Resources**

**Getting Started**
Accessing, activating and managing your Symantec solution made simple.

**MySymantec**
View your active products, download software, find technical answers, and submit cases.

**Symantec Status**
Subscribe to incident and maintenance notices for your cloud service.

**Online Resources**

**Professional Services**

**Consulting Services**
Design, optimize, and implement your security environment to create maximum protection and value from your investment.

**Cyber Security Services**
Symantec SOC experts provide 24x7 security monitoring and proactive threat hunting, global threat intelligence, and incident response.

**Cloud Deployment Specialists**
Expert guided deployment with assisted onboarding & optimization.

**Essential Support**
Always ready to help.
24/7 support by phone, chat, and email.

**Premium Support**
Contact your Customer Success Manager or Technical Account Manager. Alternatively click below to learn more about Premium Support services.

**Education Services**
Realize your full security potential

**Instructor-led Training**
Live instructor-led product training. Offered in virtual or classroom format.

**eLibrary** (complimentary)
On-demand web-based training modules included with your product.

**Certification Program**
Validate your knowledge by becoming a Symantec Certified Specialist.

**Security Awareness**
Train your organization to be security-aware.

**Contact Education Services**
- Americas - americas_education@symantec.com
- EMEA - emea_education@symantec.com
- APJ - apj_education@symantec.com

**Success Resources**
Newsletters and Webinars - latest product updates and best practices

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