Creating a Successful BYOD Policy

We’ll walk you through everything you need to consider in order to construct a solid, secure policy for your business.

Are you fully aware of your business goals, policies, and users?

YES

Identify your business goals

- Be very clear with what you want to achieve on a high level. BYOD might come with high initial costs but could pay back on the long term.

- Consult all dependencies within your organisation and draw a holistic picture of potential show-stoppers.

Analyze existing policies and regulatory frameworks

- Would they allow remote access by personal devices?
- Are you in a highly regulated industry?
- Do your HR and legal policies allow you to maintain personal and corporate data on the same hardware?

Understand end user cases, and segment accordingly

- Is the user travelling a lot, or office based?
- Does the user need access to privileged information?
- Does the user fall under specific regulatory requirements?
- Does the user have legacy dependencies?
- Is your user technically savvy and could support himself?

Do you feel that a BYOD policy still makes sense to you?

YES

Determine support capabilities

- Are your segments technically savvy enough for self-support?
- What degree of support can/should the service desk provide?
- Which services are required?

Determine educational needs and enablement phases

- What do your users need to know and when?
- What experts are required to deliver the necessary training?

Define the segregation of personal and organisational data

- Where should the data sit? In the cloud or locally stored?
- If locally, how is the segregation ensured?
- Containerisation approach?

Define minimum device requirements

- What types of devices are allowed to access the network?
- Which operating systems are supported?

Define stipends and payments

- Who is paying for the plans/devices, how much, and when?

Compose the policy and start with the least risky pilot group

Look for highly mobile segments with less access to sensitive information such as contractors. They are an ideal target to achieve the BYOD promise most easily.

Look for integrated tools that help your service desk to assemble all required information about the user and its device easily.