

Technical Services

Education Services

Americas Schedule to September 2016

--> Europe, Middle East and Asia Pacific schedules below

* For course outlines, click here

Free eLibrary available at <http://go.symantec.com/elibrary>

	Course ID	Days	Spoken Language	Symantec/ Partner	Apr	May	June	July	Aug	Sept
Altiris Asset Management Suite 7.1 Administration	AT1240	5			Apr	May	June	July	Aug	Sept
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec	4					
Virtual Academy*			English	NetX						
PGP Universal Server 3.2 and PGP Desktop 10.2: Administration	US3000	5			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec		16			29	
Virtual Academy*			Portugese	Symantec		2			1	
Virtual Academy*			Spanish	Symantec	18			18		
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec			27			26
Symantec Client Management Suite 7.5: Administration	AT2998	5			Apr	May	June	July	Aug	Sept
Classroom - DC - Washington DC Area			English	Symantec						
Classroom - CA - Culver City Area			English	Symantec						
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec						
Classroom - Mexico - Distrito Federal Area			Spanish	Symantec						
Virtual Academy*			English	NetX						
Washington DC, Edison NJ, King of Prussia PA, Montreal, Ottawa, Toronto, Atlanta GA, Boston MA, New York City NY, iMVP			English	ExitCertified						
Phoenix CA, Sacramento CA, San Francisco CA, Los Angeles CA, San Jose CA, iMVP			English	ExitCertified	25					
Symantec Client Management Suite 7.5: Implementation	AT2997	5			Apr	May	June	July	Aug	Sept
Classroom - DC - Washington DC Area			English	Symantec						
Symantec Client Management Suite 7.6: Administration	AT2994	5			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec	18		13		15	12
Classroom - NY - New York Area			English	Symantec		2				
Classroom - CA - San Jose Area			English	Symantec			20			
Classroom - DC - Washington DC Area			English	Symantec				18		
Classroom - CA - Culver City Area			English	Symantec						26
Virtual Academy*			Portugese	Symantec	25			25		
Virtual Academy*			Spanish	Symantec		9			8	
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec			13		22	
Symantec Client Management Suite 7.6: Implementation	AT2993	5			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec	4	9		11	22	
Classroom - CA - San Jose Area			English	Symantec	25					
Classroom - NY - New York Area			English	Symantec			6			
Classroom - CA - Culver City Area			English	Symantec					8	
Classroom - DC - Washington DC Area			English	Symantec						19
Symantec Control Compliance Suite (CCS) 11.0 Module Course Options	SC1419	1			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec			3			9
Symantec Control Compliance Suite 11.0 Administration (3 day)	SC1425	3			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec		31				6
Virtual Academy*			Portugese	Symantec						
Brooklyn, NY			English	NetX	11	9	27			
Symantec Data Center Security: Server Advanced 6.0	DP0151	3			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec	20	25	22		3	7
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec		23			29	
Symantec Data Loss Prevention 14.0 Administration	IR0995	5			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec	25	9	6, 27	25	15	12, 26
Classroom - NY - New York Area			English	Symantec		23				
Classroom - DC - Washington DC Area			English	Symantec					29	
Classroom - CA - Culver City Area			English	Symantec	11					
Classroom - CA - San Jose Area			English	Symantec				11		
Virtual Academy*			Portugese	Symantec		16	27		15	19
Virtual Academy*			Spanish	Symantec			20		26	
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec	11		6	11		
Classroom - Mexico - Distrito Federal Area			Spanish	Symantec		30			29	
Virtual Academy*			English	NetX		2	13			
San Jose CA, Phoenix AZ, Sacramento CA, Los Angeles CA, iMVP			English	ExitCertified						
Washington DC, Edison NJ, King of Prussia PA, Montreal, Ottawa, Toronto, Atlanta GA, Boston MA, New York City NY, iMVP			English	ExitCertified	11					
Symantec Deployment Solution 7.5: Administration	AT5997	5			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec		2			1	
Classroom - CA - Culver City Area			English	Symantec						
Classroom - DC - Washington DC Area			English	Symantec			27			
Classroom - NY - New York Area			English	Symantec						12
Virtual Academy*			Portugese	Symantec			6			26
Virtual Academy*			Spanish	Symantec		23			15	
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec		2			1	
Virtual Academy*			English	NetX			6			
Symantec Endpoint Encryption 11.0.1 - Install, Configure, and Deploy	SC1421	3			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec		4	15	27	24	
Symantec Endpoint Protection 12.X: Administration	SC1439	5			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec						
Classroom - CA - San Jose Area			English	Symantec						
Classroom - NY - New York Area			English	Symantec						
Virtual Academy*			Portugese	Symantec						
Virtual Academy*			Spanish	Symantec						
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec						
Washington DC, Edison NJ, King of Prussia PA, Montreal, Ottawa, Toronto, Atlanta GA, Boston MA, New York City NY, iMVP			English	ExitCertified	4					
Phoenix CA, Sacramento CA, San Francisco CA, Los Angeles CA, San Jose CA, iMVP			English	ExitCertified	11					
Mexico City, Mexico			Spanish	Westcon						
Symantec Endpoint Protection 12.x: Install, Configure, Deploy	SC1418	3			Apr	May	June	July	Aug	Sept
Virtual Academy*			English	Symantec	11		6	11	29	

Virtual Academy*			Portugese	Symantec		30				22	5
Virtual Academy*			Spanish	Symantec				13			
Classroom - Mexico - Distrito Federal Area			Spanish	Symantec		25			25		
Symantec Endpoint Protection 12.X: Maintain and Troubleshoot	SC1433	3			Apr	May	June	July	Aug	Sept	
Virtual Academy*			English	Symantec	27	25	29		10	21	
Classroom - CA - San Jose Area			English	Symantec					17		
Classroom - NY - New York Area			English	Symantec			15	27			
Classroom - DC - Washington DC Area			English	Symantec	6					14	
Classroom - CA - Culver City Area			English	Symantec		11					
Virtual Academy*			Portugese	Symantec	13			13			
Virtual Academy*			Spanish	Symantec	6			6			
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec		11	22		10	21	
Classroom - Mexico - Distrito Federal Area			Spanish	Symantec							
Symantec Endpoint Protection 12.x: Manage and Administer	SC1417	2			Apr	May	June	July	Aug	Sept	
Virtual Academy*			English	Symantec	14, 25	23	9, 27	14	8, 31	19	
Classroom - DC - Washington DC Area			English	Symantec	4					12	
Classroom - CA - Culver City Area			English	Symantec		9					
Classroom - NY - New York Area			English	Symantec			13	25			
Classroom - CA - San Jose Area			English	Symantec					15		
Virtual Academy*			Portugese	Symantec	11		2	11	25		
Virtual Academy*			Spanish	Symantec	4		16	4		8	
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec		9	20		8	19	
Classroom - Mexico - Distrito Federal Area			Spanish	Symantec	28			28			
Symantec Ghost Solution Suite 3.0: Administration	SC1420	4			Apr	May	June	July	Aug	Sept	
Classroom - DC - Washington DC Area			English	Symantec	19						
Classroom - CA - Culver City Area			English	Symantec					2		
Virtual Academy*			English	NetX		31					
Symantec Messaging Gateway 10.5: Administration	SC1426	3			Apr	May	June	July	Aug	Sept	
Virtual Academy*			English	Symantec			1		10		
Virtual Academy*			Portugese	Symantec			20			12	
Virtual Academy*			Spanish	Symantec							
Classroom - Brazil - Sao Paulo Area			Portugese	Symantec	18			18			
Classroom - Mexico - Distrito Federal Area			Spanish	Symantec							

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Europe Middle East and Africa Schedule to September 2016						Course ID	Days	Spoken Language	Symantec/Partner	April	May	Jun	July	Aug	Sept
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Symantec Control Compliance Suite 11.0: Administration						SC1525	3								
Virtual Academy								English	Symantec		3				19
Classroom - Reading, UK								English	Symantec						
Classroom - Munich, DE								German	Symantec						
Classroom - Dubai, UAE								English	Symantec				19		
Symantec Data Center Security: Server Advanced 6.0						DP0151	3								
Virtual Academy								English	Symantec			27			7
Classroom - Reading, UK								English	Symantec						
Classroom - Courbevoie, FR								French	Symantec			13			
Classroom - Madrid, ES								English	Symantec						
Classroom - Dubai, UAE								English	Symantec	5			24		
Classroom - Saudi Arabia								English	Symantec						4
Symantec Data Loss Prevention 14.0: Administration						IR0996	5								
Virtual Academy								English	Symantec	4				8	
Classroom - Reading, UK								English	Symantec			13			
Classroom - Courbevoie, FR								French	Symantec						
Classroom - Dubai, UAE								English	Symantec		8				
Classroom - Saudi Arabia								English	Symantec						
PGP Universal Server 3.2 and PGP Desktop 10.2 Install, Configure and Deploy						US3000	3								
Virtual Academy (8am - 4pm GMT)								English	Symantec		9 and 16				
Classroom - Saudi Arabia								English	Symantec					28	
PGP Universal Server 3.2 and PGP Desktop 10.2 Maintain and Troubleshoot						US3000	2								
Virtual Academy (8am -4pm GMT)								English	Symantec		24 and 30				
Classroom - Saudi Arabia								English	Symantec					31	
Symantec Endpoint Protection 12.x: Install, Configure, and Deploy						SC1418	3								
Virtual Academy								English	Symantec	25		20		8	
Classroom - Reading, UK								English	Symantec						12
Classroom - Courbevoie, FR								French	Symantec			6		22	
Classroom - Dubai, UAE								English	Symantec				31		
Classroom - Munich, DE								German	Symantec			6			19
Symantec Endpoint Protection 12.x: Manage and Administer						SC1417	2								
Virtual Academy								English	Symantec	28		23		11	
Classroom - Reading, UK								English	Symantec						15
Classroom - Courbevoie, FR								French	Symantec			9		25	
Classroom - Dubai, UAE								English	Symantec					3	

Classroom - Munich, DE			German	Symantec			9				22
Classroom - Saudi Arabia			English	Symantec							
Symantec Endpoint Protection 12.X: Maintain and Troubleshoot	SC1433	3									
Virtual Academy			English	Symantec		16		19			19
Classroom - Reading, UK			English	Symantec							
Classroom - Courbevoie, FR			French	Symantec							
Classroom - Munich, DE			German	Symantec		11					
Classroom - Dubai, UAE			English	Symantec		5					
Classroom - Saudi Arabia			English	Symantec					21		
Symantec Email Security Service and Web Security Service: Administration	SC1423	3									
Virtual Academy			English	Symantec							
Symantec Advanced Threat Protection	tba	2									
Virtual Academy			English	Symantec				11			5
Classroom - Reading, UK			English	Symantec		31	2				
Classroom - Courbevoie, FR			French	Symantec			16				
Classroom - Munich, DE			German	Symantec							14
Classroom - Dubai, UAE			English	Symantec		24			24		
Classroom - Saudi Arabia			English	Symantec							7
Symantec Messaging Gateway 10.5: Administration	SC1426	3									
Virtual Academy			English	Symantec		11					
Symantec Control Compliance Suite (CCS) 11.0 Module Course Options *NEW	SC1419	1									
Virtual Academy			English	Symantec							on demand
Symantec Client Management Suite 7.6: Administration	AT2994	5									
Virtual Academy			English	Symantec							on demand
Symantec Client Management Suite 7.6: Implementation	AT2993	5									
Virtual Academy			English	Symantec							on demand
Symantec Deployment Solution 7.5: Administration	AT5997	5									
Virtual Academy			English	Symantec							on demand

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Asia Pacific & Japan Schedule to September 2016

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Symantec Client Management Suite 7.6: Administration	AT2994	5		Apr	May	June	July	Aug	Sept
Virtual Academy *		English	Symantec		9			22	
Classroom - Canberra, Australia		English	Fast Lane				25		
Classroom - Sydney, Australia		English	Fast Lane			27			12
Classroom - Perth, Australia		English	Fast Lane	11					
Classroom - Melbourne, Australia		English	Fast Lane			27			12
Classroom - Jakarta		English	OptimaBisnisIntegra			10			5
Classroom - New Zealand		English	Auldhouse			13			26
Symantec Client Management Suite 7.6: Implementation	AT2993	5		Apr	May	June	July	Aug	Sept
Virtual Academy *		English	Symantec			27			19
Classroom - Jakarta		English	OptimaBisnisIntegra		16			22	
Classroom - New Zealand		English	Auldhouse				18		
Symantec Deployment Solution 7.5: Administration	AT5997	5		Apr	May	June	July	Aug	Sept
Virtual Academy *		English	Symantec	25			18		
Classroom - Jakarta		English	OptimaBisnisIntegra		9			8	
Classroom - Bangkok, Thailand		English	ERT		9			1	
Classroom - New Zealand		English	Auldhouse					15	
Symantec Control Compliance Suite 11.0: Administration	SC1525	3		Apr	May	June	July	Aug	Sept
Virtual Academy *		English	Symantec	4			4		
Classroom - Canberra, Australia		English	Fast Lane						5
Classroom - Sydney, Australia		English	Fast Lane		30			1	
Classroom - Perth, Australia		English	Fast Lane			20			
Classroom - Melbourne, Australia		English	Fast Lane		30			1	
Classroom - Jakarta		English	OptimaBisnisIntegra		18				13
Classroom - New Zealand		English	Auldhouse						19
Symantec Data Center Security: Server Advanced 6.0	DP0151	3		Apr	May	June	July	Aug	Sept
Virtual Academy *		English	Symantec	27			11		
Classroom - Singapore, Singapore		English	Symantec			13			13
Classroom - Bangalore, India		English	RPS				25		
Classroom - Jakarta		English	OptimaBisnisIntegra	20			27		
Symantec Data Loss Prevention 14.0 Administration	IR0995	5		Apr	May	June	July	Aug	Sept
Virtual Academy *		English	Symantec		2		25		12
Classroom - Bangalore, India		English	Symantec		30			8	
Classroom - Pune, India		English	Symantec				25		
Classroom - Singapore, Singapore		English	Symantec		9			1	
Classroom - Tokyo, Japan		Japanese	Symantec	25			18		
Classroom - Beijing, China		Mandarin	Symantec			20			5
Classroom - Bangalore, India		English	RPS		2		11		26
Classroom - Taipei, Taiwan		Mandarin	Systex			20			
Classroom - Canberra, Australia		English	Fast Lane	18					
Classroom - Sydney, Australia		English	Fast Lane			13			19
Classroom - Perth, Australia		English	Fast Lane				18		

Classroom - Melbourne, Australia			English	Fast Lane			13			19
Classroom - Jakarta			English	OptimaBisnisIntegra	11		20			
Classroom - Singapore			English	Ingram Micro					15	
Classroom - Kuala Lumpur, Malaysia			English	CTC						
Classroom - New Zealand			English	Auldhouse			20			5
Symantec Endpoint Protection 12.x: Install, Configure and Deploy	APJSEP12ICD	3			Apr	May	June	July	Aug	Sept
Virtual Academy *			English	Symantec	11		27	25		19
Classroom - Bangalore, India			English	Symantec		16			1	
Classroom - Pune, India			English	Symantec	4			11		
Classroom - Singapore, Singapore			English	Symantec	4		27			
Classroom - Tokyo, Japan			Japanese	Symantec			6			29
Classroom - Beijing, China			Mandarin	Symantec		9				29
Classroom - Sydney, Australia			English	Symantec		16				8
Classroom - Bangalore, India			English	RPS	11			18		
Classroom - Singapore			English	Ingram Micro		9				29
Classroom - Taipei, Taiwan			Mandarin	Systex			20			
Classroom - Canberra, Australia			English	Fast Lane				18		
Classroom - Sydney, Australia			English	Fast Lane		23				29
Classroom - Perth, Australia			English	Fast Lane			27			
Classroom - Melbourne, Australia			English	Fast Lane		23				29
Classroom - Jakarta			English	OptimaBisnisIntegra			23			
Symantec Endpoint Protection 12.x: Manage and Administer	APJSEP12MA	2			Apr	May	June	July	Aug	Sept
Virtual Academy *			English	Symantec	14		30	28		22
Classroom - Bangalore, India			English	Symantec		19			4	
Classroom - Pune, India			English	Symantec	7			23		
Classroom - Singapore, Singapore			English	Symantec	7		30			
Classroom - Tokyo, Japan			Japanese	Symantec			9			2
Classroom - Beijing, China			Mandarin	Symantec		12				2
Classroom - Sydney, Australia			English	Symantec		19			11	
Classroom - Bangalore, India			English	RPS	14			21		
Classroom - Singapore			English	Ingram Micro		12				1
Classroom - Taipei, Taiwan			Mandarin	Systex			23			
Classroom - Canberra, Australia			English	Fast Lane				21		
Classroom - Sydney, Australia			English	Fast Lane		26				1
Classroom - Perth, Australia			English	Fast Lane			30			
Classroom - Melbourne, Australia			English	Fast Lane		26				1
Classroom - Jakarta			English	OptimaBisnisIntegra			23			
Symantec Endpoint Protection 12.X: Maintain and Troubleshoot	SC1433	3			Apr	May	June	July	Aug	Sept
Virtual Academy *			English	Symantec	18	16				22
Classroom - Bangalore, India			English	Symantec						
Classroom - Singapore, Singapore			English	Symantec		30			15	
Classroom - Sydney, Australia			English	Symantec			14			5
Classroom - Singapore			English	Ingram Micro	27		29		10	14
Classroom - Canberra, Australia			English	Fast Lane	11				22	
Classroom - Sydney, Australia			English	Fast Lane			6			12
Classroom - Perth, Australia			English	Fast Lane		9				
Classroom - Melbourne, Australia			English	Fast Lane			6			12
Classroom - Jakarta			English	OptimaBisnisIntegra		25			10	
Symantec Messaging Gateway 10.5: Administration	SC1426	3			Apr	May	June	July	Aug	Sept
Virtual Academy *			English	Symantec	6			11		

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Symantec Advance Threat Protection	TBA	2			Apr	May	June	July	August	Sep
Virtual Academy *			English	Symantec			14		8	
Classroom - Bangalore, India			English	Symantec					16	
Classroom - Singapore, Singapore			English	Symantec			6			
Classroom - Sydney, Australia			English	Symantec		30		18		
Classroom - Tokyo, Japan			Japanese	Symantec					2	
Classroom - Beijing, China			Mandarin	Symantec				4		

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